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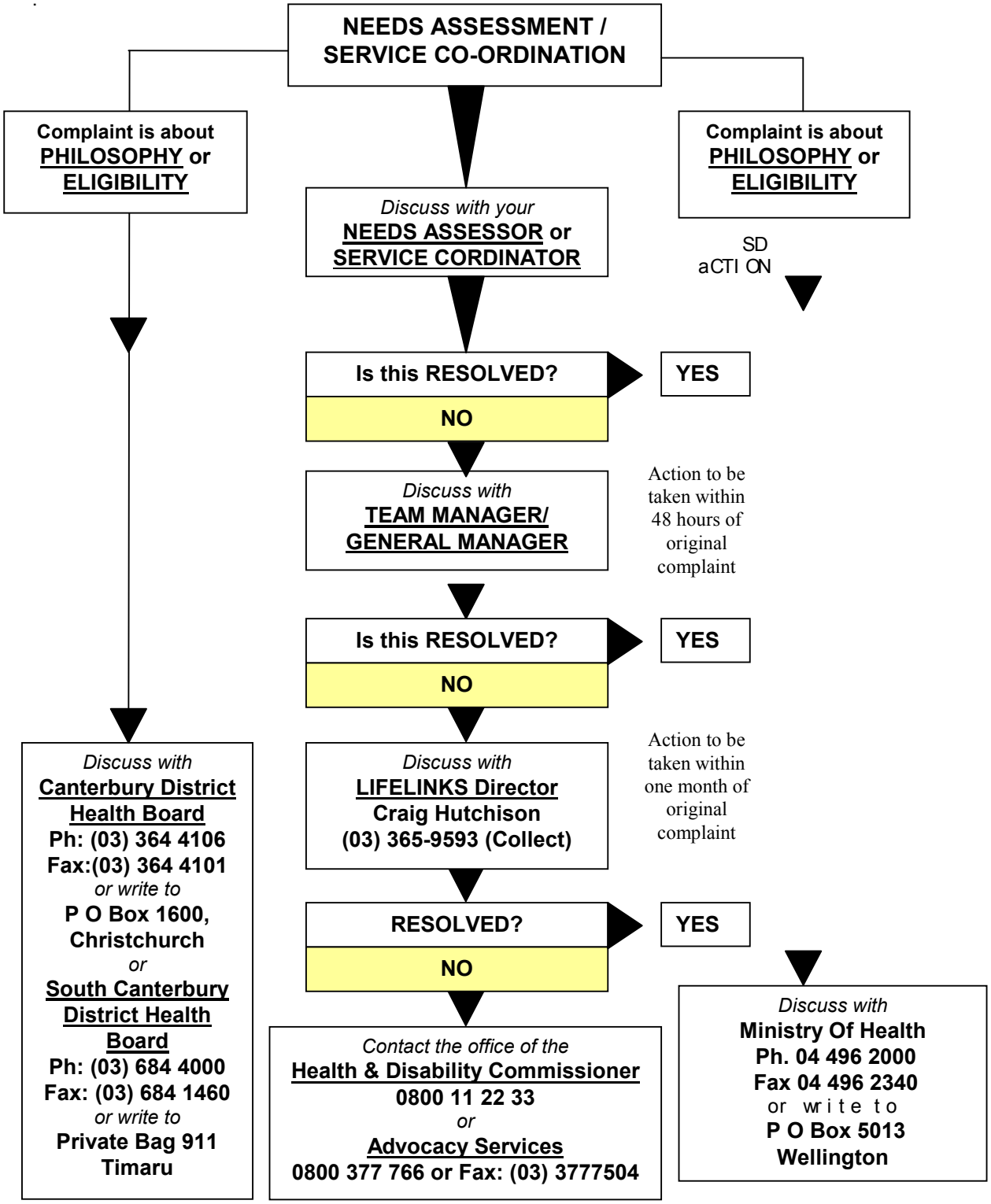
INTERNAL COMPLAINTS PROCESS FLOW CHART
AMUAMU WHAKAREREKETANGA MAHERE RIPO